

I AM DEAF OR HARD OF HEARING.

This card is for law enforcement officers.
This card will help you communicate with me.

Below are quick communication tips. Please:

- ⇒ Get my attention first.
- ⇒ Make sure we have eye contact when you speak.
- ⇒ Increase the volume of your voice but do not shout.
- ⇒ Give me a chance to understand you and what you ask me to do.
- ⇒ I cannot lip-read everything you say.
- ⇒ I may be deaf and only understand sign language.
- ⇒ Repeat, re-phrase or write your request if necessary.
- ⇒ Avoid shining a flashlight in my face as it may make it hard for me to see and communicate.
- ⇒ Avoid any background noise as it may drastically reduce my ability to hear and understand.
- ⇒ A hearing aid or cochlear implant does not allow me to understand everything you say.

If I am going to be arrested or asked to come in for questioning, I may need:

- ⇒ A Wisconsin licensed American Sign Language (ASL) interpreter who holds an SC:L (Special Certificate: Legal).
- ⇒ A Stenographer or Communication Access Real-time Translation (CART) for captioning conversations.
- ⇒ In order to make a phone call, I may need a Videophone, Internet Service, a computer, a CapTel Telephone, or a cell phone for texting.

The best way to communicate with me is:



This voluntary communication card was adopted by the Wisconsin Council for the Deaf and Hard of Hearing with the endorsement of the Office of the Deaf and Hard of Hearing (ODHH) and the Wisconsin State Patrol.

For more information, please contact
dhsodhh@wisconsin.gov or visit
www.dhs.wisconsin.gov/odhh



Please point to the pictures that help me understand what you want.

VIOLATIONS



HELP

